

The Lucid Village

Terms & Conditions

Welcome to The Lucid Village. By applying for and booking a place on any programme, Cohort, or experience at The Lucid Village, you agree to the Terms & Conditions below. Please read them carefully before completing your booking.

1. Who We Are

The Lucid Village is a brand operated by LUCID STRENGTH Social Cooperative Enterprise (Κοιν.Σ.Επ.), a social cooperative enterprise registered in Greece.

Registered address: Panagia, agricultural plot at Lichada, 34300 Loutra Aidipsou, Evia, Greece

Company registration (GEMI): 183768661000

Social Economy Registry (ΑΓΕΜΚΟ): 000265203131

VAT number: EL996436484

Contact: jonathanhuliaros@hotmail.com

In these Terms, “The Lucid Village”, “we”, “us” and “our” refer to this entity.

2. What You Are Booking

The Lucid Village is a seasonal residency in the mountains of Evia, Greece, built around strength and movement training, hiking, sauna, cold-water immersion, and outdoor and nature-based activities. Places are offered in fixed Cohort windows of 7, 14, or 28 days, published on our booking site. Each Cohort is limited to a maximum of 10 participants.

What your payment covers. The Lucid Village's registered activity is the organization of outdoor recreational activities (activity code ΚΑΔ 93.29.19.08 — services for the organization of outdoor tourism recreational activities). The price you pay is solely for your participation in this activity programme. Accommodation, meals, and use of the on-site facilities are provided to participants as complimentary parts of the experience — they are not sold, charged for, or separately invoiced, and The Lucid Village does not operate as a paid accommodation or catering provider.

3. Booking

Places at The Lucid Village are offered on an application basis. Submitting an application does not guarantee a place; we review each application and may decline any at our discretion.

A booking is confirmed only once full payment has been received. Where a deposit-and-installment option is offered for a particular Cohort, the booking is confirmed once the deposit is received and the balance is paid by the deadline communicated at booking. Once confirmed, your place in that Cohort is reserved exclusively for you and removed from availability.

All bookings must be made through our official booking channels. By completing a booking, you accept these Terms & Conditions in full.

4. Payment

All prices are shown in EUR and are the total amount payable, including any applicable VAT. Payment must be made through the methods offered on our booking platform.

Any transaction fees, bank charges, or currency-conversion fees applied by your own bank or card provider are your responsibility. We reserve the right to cancel any booking that has not been paid by the deadline communicated at the time of booking.

5. Cancellation & No Cash Refund

Because places are sold for a fixed cohort date (a Cohort), your booking is not subject to the standard 14-day right of withdrawal under EU consumer law, which does not apply to leisure and recreational services provided on a specific date.

Bookings are non-refundable. Once confirmed, your place is reserved exclusively for you and removed from availability, so no cash refund is offered for a booking you choose to cancel — including, but not limited to:

- Change of plans
- Travel delays or flight cancellations
- Illness or injury
- Personal emergencies
- Visa or passport issues
- Weather conditions
- Dissatisfaction with the experience

Instead of a refund, we offer a transfer to a future Cohort, on the terms in Section 6.

Nothing in this section excludes or limits any right you have under applicable law that cannot lawfully be excluded — including your right to a refund where we are unable to deliver the experience (see Section 7).

6. Transfers & Date Changes

If you cannot attend the Cohort you booked, you may transfer your place to a future Cohort, subject to availability, as follows:

- More than 30 days before your start date — you may transfer free of charge.
- 30 days or less before your start date — a transfer may still be possible but may incur a rescheduling fee, set by The Lucid Village and communicated to you before the change is confirmed.
- All transferred bookings must be taken up within 12 months of your original booking date, after which the booking is forfeited.
- If the new Cohort is priced higher than your original booking, you pay the difference; if it is priced lower, the difference is not refunded.
- We may limit the number of transfers per booking.

7. Cancellation by The Lucid Village

In the rare event that we must cancel a Cohort in its entirety (for example, insufficient bookings, or circumstances that prevent us from running it), you will be offered, at your choice, a full refund of the amount you paid or a transfer to a future Cohort. Any refund is paid within 14 days of the cancellation.

8. Early Departure

If you choose to leave before the end of your Cohort — for any reason, including personal reasons, illness, dissatisfaction, or emergencies — the unused portion of your programme is not refunded and cannot be credited toward a future Cohort.

9. Health, Fitness & Assumption of Risk

The Lucid Village involves physical activity, including strength and fitness training, hiking, sauna, cold-water immersion (ice baths), and outdoor and physical challenges. Participation is voluntary and at your own risk.

By booking, you confirm that you are in adequate health to take part, that you have no medical condition that would make participation unsafe, and that you take responsibility for your own health and wellbeing during the experience. We encourage you to consult a medical professional before booking if you have any health concerns.

10. Travel Insurance

We strongly recommend that all participants hold comprehensive travel insurance covering trip cancellation, medical expenses, travel disruption, personal injury, and lost luggage. The Lucid Village is not responsible for financial losses arising from travel issues or medical emergencies.

11. Liability

To the maximum extent permitted by law, The Lucid Village is not liable for loss or theft of personal belongings, accidents caused by third parties, or travel and transport disruptions, and our total liability arising from a booking is limited to the amount you paid for that booking. You are responsible for your own personal belongings and actions during the experience.

Nothing in these Terms limits or excludes our liability for death or personal injury caused by our negligence, for gross negligence, for willful misconduct or fraud, or for any other liability that cannot lawfully be limited or excluded.

12. Community & Behaviour

The Lucid Village is a shared, focused environment. Participants are expected to respect other guests and staff, follow the schedule and guidance provided by the team, and behave appropriately at all times. Illegal activity, disruptive behaviour, harassment, or disrespect toward others will not be tolerated. We reserve the right to remove any participant, without refund, for conduct that endangers others, breaks the law, or seriously disrupts the community.

13. Damage to Property

Participants are responsible for any damage they cause to rooms, furniture, training equipment, facilities, or shared spaces. We reserve the right to charge for the reasonable cost of repair, replacement, or additional cleaning resulting from such damage.

14. Force Majeure

We are not liable for failure or delay in meeting our obligations due to events beyond our reasonable control, including natural disasters, government action or regulation, pandemics or travel restrictions, power outages, strikes, or civil unrest. Where a Cohort is affected by such an event, we will offer a transfer to a future Cohort where reasonably possible.

15. Photos & Media

During your time at The Lucid Village, photos and videos may be taken. We use images in which you are personally identifiable for promotional or marketing purposes only with your consent, which you can give or decline at the time of booking and withdraw at any time by writing to us. Declining does not affect your booking.

16. Privacy

We handle your personal data in line with our Privacy Policy, which explains what we collect, why, how long we keep it, and your rights under GDPR. Your data is used only for operational purposes such as managing your booking, communicating with you, and improving our service, and is not sold. Please read the Privacy Policy alongside these Terms.

17. Governing Law & Jurisdiction

These Terms are governed by the laws of Greece, and the courts of Chalkida (Χαλκίδα) have jurisdiction over any dispute. If you are a consumer resident in another EU country, nothing in this section deprives you of the mandatory protections of your home country's law or of your right to bring proceedings in your local courts.

18. Changes to These Terms

We may update these Terms from time to time. The version in effect at the time of your booking applies to that booking and is available on request.

19. Acceptance

By booking and taking part in The Lucid Village, you confirm that you have read, understood, and agreed to these Terms & Conditions, which form a legally binding agreement between you and LUCID STRENGTH Κοιν.Σ.Επ. (trading as The Lucid Village). Questions about these Terms can be sent to jonathanhuliaros@hotmail.com.